

Newsletter 1st Qtr 2025 Happy New Year

I am hearing that a lot of people are having paper feed issues with their printers. Sometimes the rollers will wear out before the maintenance kit needs to be replaced.

Here are a few tips to keep your printer printing:

If you hear a groaning noise on your laser printer it is probably the feed rollers not being able to grab the paper out of the tray. You can take the roller out of the tray and swap it with the one inside the printer. This will give you a little more life but if the roller is totally smooth it won't work; you will need to replace the roller.

Sometimes paper lint will build up on the rollers and they won't be able to pick up the paper anymore. Use a damp cloth or q-tip to wipe the lint off the roller. Don't use alcohol as this will dry out the roller and cause it to glaze over, which makes the roller hard and it won't grip the paper anymore. Call me with any problems as I can help.

Becky: 651-776-3657/800-249-8576 fax 651-772-4574 beckyp@customofficeproducts.com