



## Newsletter 1st Qtr 2024

# Happy New Year

I want to remind everyone that with the heating season comes low humidity and static electricity. We must remember to keep the humidity high enough that it doesn't interfere with the operation of our laser printers. When the humidity is too low you will get all kinds of defects. Your humidity should be between 30% and 50%. You can put a humidifier by the printer if your humidity is too low.

If you have a lot of static electricity in your office you can put an unscented dryer sheet in the printer, attached to the toner door lid. I recommend unscented as some people have problems with scented things and smells.

If you are having problems with paper jams you can try putting an unscented dryer sheet in the paper tray. This helps when the paper keeps jamming, as it is trying to lift out of the paper tray. Sometimes when you put new paper into the tray you will get jams but if you turn the paper over in the tray this can fix the problem.

If you are having printer imaging problems check to make sure the cartridge isn't running out of toner as this can cause imaging problems.

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